

CHARLOTTE URBAN

HOME

SPRING 2008

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Spectacular
Outdoor Living
Spaces

Decorative
Hardware Trends

Stained Glass
GEMS

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Solutions Come Standard

Outside the Box

Swipe card. Open box. Power on. Wouldn't it be great if buying and maintaining a computer really was this easy? So, the question is... where do you turn for help when you need it?

Charlotte Techsupport is a locally-owned and operated company that assists real people in easy-to-understand language. And what's best – they actually get the job done right the first time. No more waiting 45 minutes for someone who can't even answer your question. Bliss!

Tony Shannon is the company president. "Whatever the need – home, office or other – our skilled technicians offer remote or on-site support to get users up and running, regardless of the system or its age," said Shannon. If you're not familiar with the term "remote," here's the breakdown:

Web-savvy professionals actually log on to your computer from a different location to help get a new system set up, fix or diagnose problems with an existing system or run routine maintenance.

Plus, help from Charlotte Techsupport happens the moment you need it at surprisingly affordable prices.

"Our professional assistance is reasonably priced and fast," said Shannon. "Our customers are

both homeowners and small businesses. It's like we're your own on-call IT Department."

Now, suppose for a moment that you're already set up with a great system, you have all of the programs you need, you're a whiz at ripping and burning CDs, how else will Charlotte Techsupport be of assistance?

"We are also experts at home audio systems, including supplying and installing the audio components," said Shannon. Of course, if music isn't your thing, how about greater Internet security to protect your kids from online predators? They really do it all.

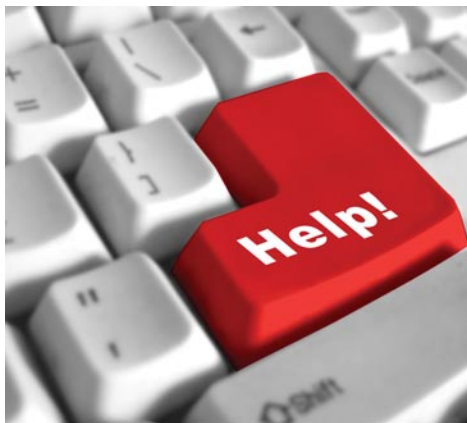
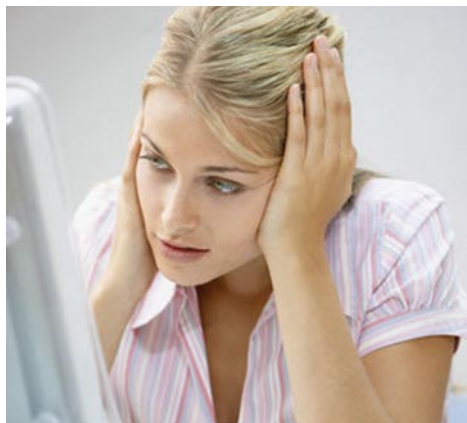
Added Tony, "One of the most amazing things about Charlotte Techsupport is that our technicians listen to your needs, help determine what will work best for your life and lifestyle, then put the system in place and help you understand it. We build relationships for life."

By taking a proactive approach to every computer need, Charlotte

Techsupport is doing what the competition isn't – educating—helping everyday people help themselves.

While that may seem counterintuitive, it's actually the philosophy that has helped grow the company into today's success.

"I'm passionate about helping people and getting things done in a fast, friendly, affordable manner," said Tony. "I live here, I own a small business, and I know how frustrating it can be to address technology problems both at home and in the office." ♦



Charlotte Techsupport can be reached at 704-814-0561, or online at www.charlottetechsupport.com

Editors Note—Urban Home endorses this company fully! We've used them for years both in our offices and personally. Great people.